

Quarter Two Performance Monitoring Report 2023-2024

The Corporate, Performance and Budget Scrutiny Committee:

1. thanks the Leader and Chief Executive for their report including the additional customer service performance information and answering its questions;
2. welcomes the initial feedback on the new social prescribing service;
3. is grateful for the offer of a demonstration of the Chorley and South Ribble Partnership's data and intelligence dashboard;
4. requests that the detailed customer service performance information be provided to the Committee every six months;
5. asks that information be provided on any potential funding sources that could be used to continue the health check screening programme;
6. agreed to create a task group to explore the challenges of homelessness and temporary accommodation in the Borough;
7. suggests that the Community and External Scrutiny Committee look at how our housing partners and others are working together to reduce housing waiting lists in South Ribble; and
8. asks that the council tax and business rate collection rate performance is reviewed and include trend information and comparisons with others.